



DRAW ON MARCH 16, 2023

TRAVEL WHEREVER YOU WANT

WITH \$104 000 IN TRAVEL CREDIT* OR \$25 000 IN CASH

OR WIN ONE OF THE 8 SECONDARY PRIZES



* APPLICABLE UNDER THE CONDITIONS DESCRIBED IN THE DRAW RULES AVAILABLE AT PASSEPORTDEREVE.CA

Frequently Asked Questions 4th Edition

Who can participate in the draw?

- **Any person who is 18 years of age or older** residing in Quebec and whose first name, last name, and civic address are recorded on the participation voucher. It should be noted that the sale of tickets online is limited to Quebec residents. Paper tickets must have been purchased in the territory of the province of Quebec. Multiple tickets can be bought online (sent by email) and in paper form (available from many of our partners).
- **A group** can buy a draw ticket, provided that the names of every person who bought the ticket are recorded on the participation voucher. If there is not enough space, you can name a representative for the group and then draft a document signed by all the parties stipulating that the ticket bearing the number XXXXXX belongs to the group represented by (name of the representative). On the document, you must legibly record the names of everyone belonging to the group, and they must all sign the document.
- **A company** can buy a draw ticket. It should be noted that it will be the company that is declared the prize winner if the ticket is drawn. If the company is a group of employees, it is important to draft a document signed by all the parties stipulating that the ticket bearing the number XXXXXX belongs to the group represented by (name of the company). On the document, you must legibly record the names of everyone belonging to the group, and they must all sign the document.
- **Give it as a gift:** You can give a draw ticket as a gift to anyone age 18 and over. For the person to be eligible, you will need to enter his or her name, civic address, and contact information on the ticket. You can also buy tickets in your name and then give them. In this case, it is important to draft a document stipulating that the ticket bearing the number XXXXXX-X belongs to "Jane Doe" and was offered as a gift. You must sign the document after. Even if you will be called as the winner, the person who has the ticket will legally be able to claim her or his prize. Please note that the person to whom the ticket is offered must be at least 18 years old.

People who cannot participate in the draw:

- People under 18 years of age.
- Opération Enfant Soleil employees and anyone 18 years of age or older residing at the same civic address.

Where can I buy tickets?

- From our official sales network from October 1st, 2022 to January 15, 2023;



- Online at passeportdereve.ca from October 1st, 2022 to February 28, 2023;
- At Opération Enfant Soleil from October 1st, 2022 to March 15, 2023;
- Other Opération Enfant Soleil partners also sell paper and online tickets.

From now on, any tickets purchased online will be sent to you electronically by email up to 24 hours following your transaction. No ticket will be printed and sent by mail. It is important to check your spam folder if the tickets do not appear in your inbox.

When will the draw take place?

The draw will take place on March 16th, 2023, between 11:00 a.m. and 1:00 p.m., live from the Rythme FM studios, and a video of the draw will be posted within the day on Opération Enfant Soleil's Facebook page. The winners will be contacted by telephone on the same day, and they will have 30 days to claim their prize at Opération Enfant Soleil's head office, located at 450, avenue Saint-Jean-Baptiste, bureau 10, Québec City, Quebec, G2E 6H5.

How many tickets are available for sale?

In total, 79,450 Passeport de Rêve draw tickets are available.

Can I buy multiple tickets?

Yes, it is possible to buy a maximum of 100 tickets per transaction. However, you can make multiple transactions.

What is the amount given to Opération Enfant Soleil for each ticket sold?

The entire ticket purchase amount goes to Opération Enfant Soleil. We are fortunate to be able to count on the generous support of our partners, which allows us to keep the operating costs for this draw to a minimum.

When is the participation deadline?

Once the sales from our partners and the online sale are complete, tickets will be available at Opération Enfant Soleil's head office until March 15th, 2023, inclusive.

I lost my ticket. What do I do?

We identify the winners based on two pieces of identification that confirm their names and addresses, recorded on the participation voucher completed at the time of purchase. Losing your ticket is not a problem. However, if you have moved between the time of your ticket purchase and the draw, and you win a prize, you will need to have identification confirming the address on the ticket to claim your prize.

Can the prize be redeemed for cash?

No

If the prizes aren't claimed within 30 days following the draw, what happens?

In the event that any prizes remain unclaimed within 30 days following the draw, Opération Enfant Soleil will perform a second draw no later than the first business day following the expiry of this 30-day period at the head office of the organization, located at 450, avenue Saint-Jean-Baptiste, bureau 10, Québec City, Quebec, G2E 6H5. The prizes will be awarded in the same order as the initial draw.

What if I win the grand prize but don't want to travel?

It is important to mention that, in addition to the eight (8) airplane tickets, a portion of the grand prize of \$104,000 in travel credit is usable for life—that is, one million five hundred thousand (1,500,000) Aeroplan miles, valued at \$45,000 CAN, and the sum of \$15,000 CAN in cash, awarded in the form of a check. However, if the winner does not wish to choose this grand prize, they will have the option to choose \$25,000 CAN in cash, which will be awarded to them by cheque.

Can I get a tax receipt for my ticket purchase?

Unfortunately, no receipt is issued for the purchase of raffle tickets. This purchase does not constitute a pure donation within the meaning of the regulations to which non-profit organizations are subject, since you derive a benefit from your purchase, which is the chance to win a prize.

What is the value of the draw prizes?

One Grand Prize valued at \$104,000 CAN offered as a travel credit divided in the following manner:

- Eight (8) Business Class tickets valid for any Air Canada destination for two years, with an approximate commercial value of \$44,000 CAN;
- One million five hundred thousand (1,500,000) Aeroplan miles, valued at \$45,000 CAN, applicable according to the Aeroplan terms and conditions outlined on their website: www.aeroplan.com;
- \$15,000 CAN in cash, awarded in the form of a cheque made out to the winner when they claim their prize.

Or the winner may choose \$25,000 CAN in cash, awarded in the form of a cheque.

Eight (8) secondary prizes will be drawn after the Grand Prize, and the holders of the winning tickets will each receive a prize, in the following order:

- The first (1st) winner will get a travel package to Italy "An Italian Dream!" » 7-nights/9-days package for two (2) people departing from Montréal-Trudeau International Airport, offered by Wingbuddy and valued at \$6,000, applicable according to the terms described at www.wingbuddy.com/forfait/5/un-reve-a-litalienne-montreal. This package must be booked before October 31, 2023 to be valid.
- The second two (2) winners will each receive a \$2,500 gift card redeemable at Meubles Léon;
- The next five (5) winners will each receive a \$1,000 gift card redeemable at Flordeco.

These prizes are non-refundable, non-transferrable, non-assignable, and non-redeemable for cash. The gift cards and vacation packages must be redeemed at the respective stores and partners, according to the applicable terms and conditions of the issuer.

Under no circumstances may Opération Enfant Soleil be held liable for events following the taking of possession of the Grand Prize or the secondary prizes by the winners, including any modifications to the terms and conditions relating to the use of the Air Canada tickets, the exchange of the Aeroplan points, or the gift cards and vacation packages offered by the partners as secondary prizes, according to the terms and conditions stipulated by these partners.

What if health standards change and it is impossible to travel and use the airplane tickets after the grand prize winner has claimed and chosen the travel credit as the grand prize?

The sum of \$15,000 CAN in cash as well as the one million five hundred thousand (1,500,000) Aeroplan miles are valid and usable for life. As for the eight (8) airplane tickets redeemable within two (2) years at Air Canada, in the event that the health situation makes any travel within Canada or outside the country impossible during the next two (2) years, the winner may submit a request to Air Canada to confirm the possibility of extending the deadline for using the eight (8) airplane tickets (terms and conditions at Air Canada's discretion).

Online Ticket

How can I be sure that my online purchase was successfully completed?

Following your transaction, you will receive two emails: the first one to confirm your transaction, and the second one with your tickets attached. There may be a 24-hour delay before you receive your tickets. Your entry ballot is automatically added to the draw barrel.

How will I receive my tickets bought online?

Tickets purchased online are sent by email only. Make sure you have a valid email address before purchasing and register it correctly. You will first receive an email confirming the success of the transaction. The tickets will be sent to you in a second email, no later than 24 hours following the transaction.

You can only receive 5 tickets at a time. It is therefore possible that you will receive the tickets in several emails, if you have purchased more than 5. For the combined offer of \$100 for 15 chances to win, one single ticket and one series of discount coupons will be sent by email. 15 draw coupons bearing the same number will be deposited in the raffle barrel, in the name of the ticket holder.

I bought a ticket online and I still didn't receive it after 24 h. What can I do?

Take a look at junk mail first. If the tickets are not there, write to tirages@operationenfantsoleil.ca mentioning the first name, last name and email address of the ticket holder. Our team will return the ticket electronically.

Do I have to print my ticket and discount coupons?

You are not required to print your ticket. However, you must keep it safe.

To benefit from your discount coupons, you must present the printed version in store. No store will accept the electronic version presented on mobile phone or device, with the exception of the discount coupons offered by Air Canada and Tuango, which are redeemable online.

I'd prefer to buy paper ticket. Where can I?

We have a provincial sales network. You can buy tickets from Flordeco, Meubles Léon and online on Tuango.ca. To find out the sales periods for each of these networks, see page 2 of this document.

Several other Opération Enfant Soleil's partners are authorized to sell Passeport de rêve Air Canada 4th Edition raffle tickets in paper and online formats.