

GAGNEZ / WIN

maison enfant soleil

signée **Bonneville** 2019



FREQUENTLY ASKED QUESTIONS

Who can participate in the draw?

The draw is open to any person (excluding legal persons) residing in Quebec who is 18 years of age or older and whose first name, last name, and civic address are recorded on the participation voucher. It should be noted that the sale of tickets online is limited to Quebec residents.

Where can I buy tickets?

From our official sales network:

[REMAX](#) | [FAMILIPRIX](#) | [COUCHE-TARD](#) | [RONA](#) | [RÉNO-DÉPÔT](#) | [OPTO-RÉSEAU](#)

Some of our partners also sell tickets.

When is the draw?

The “Grand Prize” draw will take place on July 18, 2019 between 6:00 a.m. and 9:00 a.m. on the show *Salut Bonjour* on TVA.

The draw for the 33 secondary prizes will be broadcast live between 9:00 a.m. and 10:00 a.m. on Opération Enfant Soleil’s Facebook page.

All winners will be notified by telephone on the day of the draw and then announced in the Journal de Québec and the Journal de Montréal, as well as on our social media and on Opération Enfant Soleil’s website at www.operationenfantsoleil.ca.

The winners must claim their prizes by presenting their winning ticket before August 19, 2019 at Opération Enfant Soleil’s head office located at: 450, avenue St-Jean-Baptiste, bureau 10, Québec (Québec) G2E 6H5 (telephone: 1 877 683-2325).

How long do I have to participate?

Tickets are available [online](#) and from Opération Enfant Soleil at 1 877 683-2325 until June 28, 2019 inclusively.

Our official sales network partners will have tickets available until the start of June 2019.

What amount of every ticket sold goes to Opération Enfant Soleil?

The entire ticket purchase amount, meaning the full \$10, goes to Opération Enfant Soleil. We are fortunate to be able to count on the generous support of our partners, which allows us to keep the operating costs for a project like this to a minimum.

I lost my ticket. What should I do?

We identify the winners based on two pieces of identification that confirm their names and addresses, recorded on the participation voucher completed at the time of purchase. Losing your ticket is not a problem.

We are a group. Can we buy a ticket?

Yes. Groups can buy a draw ticket, provided that the names of every person who bought the ticket are recorded on the participation voucher. If there is not enough space, you can name a representative for the group and then draft a document signed by all the parties stipulating that the ticket bearing the number XYZ belongs to the group represented by (name of the representative). On the document, you must legibly record the names of everyone belonging to the group, and they must all sign the document.

I am a company. Can I buy a ticket?

Yes. A company can buy a draw ticket. It should be noted that it will be the company that is declared the prize winner if the ticket is drawn. If the company is a group of employees, it is important to draft a document signed by all the parties stipulating that the ticket bearing the number XYZ belongs to the group represented by (name of the company). On the document, you must legibly record the names of everyone belonging to the group, and they must all sign the document.

I don't live in Quebec. Can I buy a ticket?

Yes. You can buy a ticket in the province of Quebec.

I am under 18. Can I buy a ticket?

No. By law, purchasers must be 18 years of age or older, or else they cannot be recognized as winners of the draw.

Who cannot participate in the draw?

- People under 18 years of age.
- Opération Enfant Soleil employees and anyone 18 years of age or older residing at the same civic address.

What is the value of the draw prize?

One (1) "Grand Prize" winner will get to choose between a prize valued at more than \$500 000 (taxes included) or the sum of \$325 000 in cash.

Thirty-three (33) secondary prizes, in the following order:

- The first 10 winners will each receive a gift card for \$200 redeemable at Ikea;
- The next 2 winners will each receive a cheque for \$1000 courtesy of Remax;
- The next 8 winners will each receive a gift card for \$250 redeemable at Familiprix;
- The next 5 winners will each receive a gift card for \$500 redeemable at Rona or Réno-Dépôt;
- The next 8 winners will each receive a gift card for \$250 redeemable at Opto-Réseau.

Is the prize redeemable for cash?

No.

Can I buy more than one ticket?

Yes.

Can I buy a ticket under another name as a gift?

Yes. The person registered on the ticket must be 18 years of age or older and you must provide their civic address and contact information.

Can I buy my ticket online?

Yes, [by clicking here](#).

How long will it take to receive my ticket?

The timeline for receiving tickets purchased online is two (2) work weeks. We are not responsible for any delays caused by Canada Post.

How can I be sure that my online purchase was completed correctly?

Following your transaction, you will receive an email confirming your purchase. Your voucher is added to the draw drum and you will receive your ticket by mail within two (2) work weeks. We are not responsible for delays caused by Canada Post.